

# TM-m10 POS Receipt Printer



## POS printing reimagined with a compact, sleek, 2" receipt printer.

**Industry's smallest 2" receipt printer in its class** — sleek design; ideal for small counter spaces

**Breakthrough modular case** — flexible configuration (top load or front load); interchangeable by easily removing the outer case

**Easy setup and versatile connectivity** — dual interface — options include USB, Ethernet, wireless, Bluetooth® or NFC¹ touch-to-print; includes wireless setup with SimpleAP (wireless SKU only)

**The freedom to easily print from virtually any device** — ePOS™ print technology for easy setup with iOS®, Android™ and Windows® mobile devices and Windows drivers for desktop PCs

## Print

**Print Method** Thermal  
**Print Speed** 150 mm/s  
**Print Resolution** 203 dpi  
**Print Direction** Vertical and horizontal

## Print Fonts

**Fonts/Column capacity** Font A: 12 x 24 35cpl (default)  
Font B: 10 x 24 42 cpl; Font C: 9 x 17 46 cpl  
**Character Size** Font A: 1.25 x 3.00 mm;  
Font B: 1.13 x 3.00 mm; Font C: 0.88 x 2.13 mm  
**Character Set** 95 Alphanumeric, 18 International, 128 x 43 Graphic  
**Barcode** UPC-A, UPC-E, JAN8 / EAN 8, JAN13 / EAN13, Code39, Code93, Code128, ITF, CODABAR(NW-7), GS1-128, GS1 DataBar  
**Two-Dimensional Symbol Printing** PDF417, QR code, Maxi Code, Data Matrix, Aztec Code, Two dimensional GS1 DataBar, Composite Symbology

## Media Handling

**Type** Thermal roll paper  
**Paper Feed Method** Friction feed  
**Width** 2.26"/57.5 mm  
**Paper Loading** Drop-in  
**Roll Diameter (Max)** 2.36"/60 mm  
**Core Diameter (Min)** 0.71"/18 mm  
**Paper Guide** No  
**Auto Cutter** Yes

## Connectivity

**Interface (USB model)** Built-in USB  
**Interface (Ethernet model)** Built-in USB + Ethernet 10/100Base-T/TX  
**Interface (Bluetooth model)** Built-in USB + Bluetooth 3.0 (EDR supported)  
**Interface (Wi-Fi model)** Built-in USB + 802.11b/g/n (2.4GHz) + Ethernet 10/100Base-T/TX  
**Wireless Security Mode** WEP, WPA, WPA2-Personal/Enterprise  
**Supported Mobile Operating Systems** iOS, Android and Windows (Store Apps)  
**Easy Setting** SimpleAP, TM Utility, NFC<sup>1</sup> and QR Code

## General

**Printer Reliability** 15 million printing lines  
**Auto Cutter Reliability** 1 million cuts  
**NV Bit Image Memory** 12KB (max)  
**NV Graphics** 384KB (max)  
**Receive Buffer** 4KB or 45byte  
**Printer Driver** ePOS-Print SDK, Windows Driver (APD), OPOS, OPOS.NET, JavaPOS (Win), JavaPOS (Linux), TM Virtual Port Driver, CUPS Driver (Linux), Mac Driver  
**Software** TM Utility (iOS, Android), TM-m10 Utility (Windows Desktop), EpsonNet Config (Win, Mac), TM Bluetooth Connector, Deployment Tool, Monitoring Tool  
**Audible Alert** Optional external buzzer  
**LED Indicators** Blue LED - On = Power Orange LED - Error and/or Paper Out  
**Sensors** Paper End, Cover Open  
**D.K.D. Function** Yes  
**Power Consumption** Approx. 1.5A (mean)  
**Power Source** Adapter C  
**Power Saving** Yes  
**Temperature** 5° C - 45° C  
**Relative Humidity** 10 - 90 %  
**Acoustic Noise Level** 55db  
**Standards and Approvals** EMI FCC Class A, CAN ICES-3(A)/NMB-3(A) Safety Standard UL60950-1/CSA C22.2 No.60950-1  
**Dimensions (W x D x H)** 4" x 4" x 4"  
102 x 102 x 102 mm  
**Weight** 1.98 lb/900g  
**Color** Epson Black, Epson Ultra White  
**Options** Mounting Brackets, External Buzzer

## Eco Features

Paper saving mode  
Power saving mode  
ENERGY STAR® qualified (select SKUs)  
• RoHS compliant  
• Recyclable product<sup>2</sup>  
• Epson America, Inc. is a SmartWay<sup>SM</sup> Transport Partner<sup>3</sup>

## Warranty

Standard with a one-year limited warranty; optional extended warranty available

## What's in the Box

TM-m10, Power Supply - Adapter C with AC Cable, Roll Paper (for checking initial movement of the printer), Setup Guide, Power Switch Cover (USB Cable, Locking Wire Saddle for USB SKUs only)

## Ordering Information

TM-m10 USB Black	C31CE74002
TM-m10 USB White	C31CE74001
TM-m10 Ethernet Black	C31CE74022
TM-m10 Ethernet White	C31CE74021
TM-m10 Bluetooth Black	C31CE74012
TM-m10 Bluetooth White	C31CE74011
TM-m10 Wireless Black	C31CE74032
TM-m10 Wireless White	C31CE74031

<sup>1</sup> NFC tag requires use of a device that includes an NFC reader, and may require additional software. | <sup>2</sup> For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle)  
<sup>3</sup> SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

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## About us

- Legacy Technology Services is a leading nationwide provider of mobile computing, barcode, printers and point of sale equipment and services.
- For over a decade, thousands of clients across North America have trusted us to provide equipment from leading manufacturers backed by the services to support them.

## Latest Hardware from top manufacturers

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- They don't make it anymore? Our inventory also includes manufacturer close-outs and discontinued equipment to support our clients legacy infrastructure.

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- That old equipment laying around your facility may still have some value. Legacy routinely purchases equipment from our clients around the globe.
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  - Auditing services

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